



PCIN

The
PERTH COUNTY
INFORMATION NETWORK

Addendum A to RFP 16-01

Integrated Library System

Questions and Answers

Q: Serials is not mentioned in the RFP requirements. Do you currently use a serials module and thus have data to migrate?

A: No - we do not use a Serials module.

Q: Even if you do not currently use Serials, do you intend on using this functionality with the new system and should it be included in pricing for training for example?

A: At this point we have never used a Serials module. If this is a feature you feel would be beneficial to PCIN, please include it in your proposal.

Q: Could you indicate a single total number of SIP2 connections that will be required for things like:

- Self-check stations
- Security gates
- Sorters
- 3rd party database authentication
- PC Reservation systems

A: We currently have 2 connections.

- 1 used for Overdrive and PC Reservation systems
- 1 used for Self-Checkout

Q: In Section 4.1 on Page 8 there is a desired feature for “Automated customer notification by phone.” If you currently have this functionality could indicate the brand and version of your existing system please as it may be compatible with our system and result in cost savings.

A: We currently do not have a phone notification system.

Q: Do you require an interface to a Collection Management Agency (i.e. Unique Management or other agency)?

A: No we do not.

Tuesday January 31, 2017

Q. Please outline any criteria you have for a hosting data center if proposing a hosted solution.

A. The one thing we would like is that it is hosted in Canada

Q. Can you please elaborate on this statement: "Must have a web-based staff client including mobile circulation"? Which modules other than circulation are included in your definition of a staff client?
example: serials, acquisitions etc.

A. Circulation is the key module we are wanting - one that staff can use to do all regular circulation tasks in a web browser and then a mobile component which can be used (online or offline) on a tablet to take library services into the community.

Q. Which telephone notification system are you currently using?

A. We currently do not have a phone notification system. This was a feature we were considering for the future.

Thursday February, 2017